

Signature Door Inc. Wood Door Warranty

Signature Door Inc. warrants its products sold under this warranty to be free of defects in materials and workmanship for one year from the date of purchase from the manufacturer or factory authorized distributor. This warranty takes precedence over all other warranties, expressed or implied.

This warranty is extended only to the original retail purchaser who does not purchase for resale or use in the ordinary course of his business, ie. Display purposes.

All products are delivered unfinished from Signature Door Inc. and must be properly sealed to prevent absorption of moisture. Grain sealer is required for Signature Door to warrant its product. All sides must be finished evenly within 5 days of receipt. Doors must be maintained on an ongoing basis.

This warranty does not cover damage caused by others or by a cause beyond Signature Door's control, including but not limited to: damages caused by misuse, abuse, accident, or mishandling; or damages caused by acts of God, fire, flood, earthquake, or other storms. Misuse of a door includes, but is not limited to, hanging a door without providing adequate overhang or applying an inappropriate finish color.

An overhang is required to retain this warranty. The protective overhang is equal to, or greater than the distance from the bottom of the sill to the base of the overhang. See figure 1.

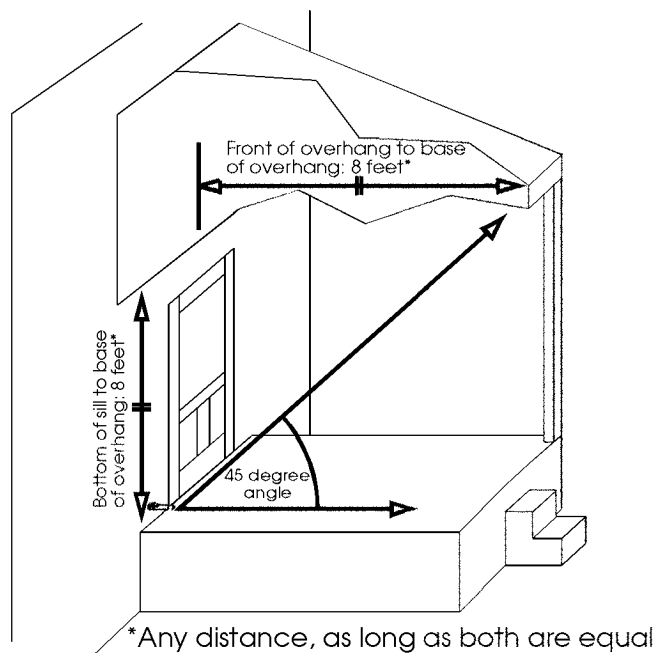


Figure 1.

Signature Door Inc. Wood Door Warranty

In order to reduce the chance of warping or checking, dark-colored finishes should be avoided on all surfaces, especially on light-colored wood species, or if the door is exposed to direct sunlight.

This warranty does not cover any defects caused by:

- Product failure due to improper or incorrect installation. This includes bow or misalignment in the frame in which door is hung, if the door was purchased as a slab only;
- Modification, alterations (including trimming and cutting down door), repair or service of this product by anyone other than the manufacturer;
- Any use of the product other than for which it was intended;
- Door warpage: unless the warpage is 1/4" in 6'8" doors or 3/8" in doors exceeding 6'8" height, whether cup, bow or twist.
- Doors in excess of 36" width or 6'8" height without a multipoint lock installed by Signature Door Inc. Doors in excess of 36" width or 6'8" shall be warranted provided Signature Door Inc. installs a multipoint lock in the active door and a multipoint lock in the passive door (on double door units);
- Products installed in or subject to high moisture or high humidity environment, or exposed to direct sunlight;
- Products subjected to unusual stress or strain such as that resulting from the movement of building or building components, or resulting from expansion or contraction of building components;
- Products not properly sealed or maintained as set forth above;
- Scratches, abrasion or other damage caused by improper handling or cleaning;
- Failure to perform normal homeowner's maintenance, including maintaining the finish. Maintenance is an ongoing process;
- Panel movement (shrinkage) of 1/8" or less. Temperature and humidity may cause the wood panels in your door to shrink. The panels in your door have been designed to "float";
- Damage caused by extreme temperature buildup where a storm door is utilized. Storm doors must be vented to eliminate this temperature buildup;

Variations in the wood color, texture, pattern and/or grain are considered characteristics of the wood and are not considered defects.

If a product becomes defective within the specified warranty period, Signature Door Inc. will repair or replace, at our discretion, any part(s) that appear to be defective in material or workmanship. The problem should be reported to the original place of purchase, along with the original purchase information. Signature Door Inc. will refund the purchaser the purchase price if the defects in the products are ones covered by this warranty and Signature Door Inc. is unable, by repair or replacement, to make the product perform properly. Signature Door Inc. is not liable for any installation, removal, or shipping charges in connection with the inspection, repair, or replacement of defective parts.